



States of Change: Key Housing Directions in New South Wales

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Our challenges ...

Social Factors

- Demand is increasing
- Complex needs, ageing & smaller households

Affordability

- Highest rents and house prices in Australia
- Low cost rental supply is declining

Economic

- Rent revenue constrained/CSHA funding declining
- Costs increasing



Our aim: Sustainability

Financial

- Revenue meets operating costs, depreciation and recurrent program costs
- Scope for further growth

Assets

- Housing maintained, upgraded & reconfigured

Social

- Communities are regenerated
- A range of programs aligned to client needs
- High quality services/outcomes for clients



Our future ...

- Achieve viability whatever the funding environment
- Increased role for private sector, NGOs & local govt.
- Increased range of products/services delivered by public, NGO and other providers
- Continued improvements to services and operations
- Increased accountability to Govt and the community